

CUSTOMER EXPERIENCE CENTER

Silicon Valley

A complete Sketch-to-Scale[®] solutions site, the Silicon Valley Customer Experience Center provides a comprehensive set of services and solutions that span the entire product lifecycle. By accelerating product development and providing access to global markets, the Customer Experience Center can meet the needs of customers of any size, at any stage of development, from small startups to large enterprises.

Sketch-to-Scale



CONCEPT DESIGN

Conceptualize, design and test ideas through co-innovation



PROTOTYPE CREATION

Rapidly prototype to shorten the distance to a viable, quality product



ADVANCED ENGINEERING

Access to core technologies, design engineers, testing and accredited labs



INTELLECTUAL PROPERTY PROTECTION

Safeguard your developments with the highest levels of security



NEW PRODUCT INTRODUCTION

Expertise and visibility to help identify opportunities and foresee challenges



MODERN MANUFACTURING

Six Sigma operations utilizing state-of-the-art automation, robotics and virtual/augmented reality



GLOBAL EXPANSION

Global presence and regional trade regulations, taxes and duties expertise



ACTIVE SUPPLY CHAIN, DISTRIBUTION & LOGISTICS

Real-time information around development, fulfillment, forward and reverse logistics

Focus Areas



AUTOMOTIVE



HEALTH



INDUSTRIAL GOODS



WEARABLES



LIGHTING



COMPUTING & COMMUNICATIONS SOLUTIONS



CAPITAL EQUIPMENT



IOT SOLUTIONS



ROBOTICS



MICROELECTRONICS



CORE TECHNOLOGIES



ENERGY

Sustainability

We believe in the power of technology to connect people, products and services, to create a smarter, more sustainable future. It's not just good business—it's good for the environment, for people and the communities in which we live and work. This belief forms the cornerstone of our sustainability commitments and actions.

Our Silicon Valley Customer Experience Center has:

- Decreased waste by over 60% since 2009
- Lowered CO₂ emissions by over 40% since 2011
- Decreased water usage by over 30% since 2012

Certifications

- » ISO 9001
- » ISO 13845
- » ISO 14001
- » TL 9000
- » ESD S20.0
- » AS9100
- » J-STD-001
- » ITAR
- » Nadcap
- » CCC
- » UL
- » CSA

Recognitions

2017 — International Team Excellence Award
World Conference on Quality and Improvement of American Society for Quality

2017 — FlexFactor WorkForce Development Initiative
Received Commendation from the City of Milpitas on behalf of Flex

2014 — Supply Chain Award
Council of Supply Chain Management Professionals

2013 — Industry Week Best Plants Winner