8D CORRECTIVE ACTION REPORT

ABOUT FLEX

Flex is a leading sketch-to-scale™ solutions company that designs and builds intelligent products for a connected world. With more than 200,000 professionals across 30 countries and a promise to help make the world Live smarter™, the company provides innovative design, engineering, manufacturing, real-time supply chain insight and logistics services to companies of all sizes in various industries and end-markets. For more information, visit www.flex.com or follow us on Twitter @flexintl.

8D Type:	Customer	Internal	Supplier	EHS		Other		8D/CAR Number:	
Severity:	Critical	Major		Minor		Repeating Failure:		Due Date	

Customer/Supplier		Contact:		RMA/NCR #	

D1. Identify Team Members/Roles and Responsibilities

Champion: **Leader**:

Team Members:	Department/Role:	Phone/e-mail:
1.		
2.		
3.		
4.		
5.		
6.		

D2. Define the Problem

Problem Statement:

Problem Description:

Problem found at:

Quantity Tested:	Defective:	Quantity Stopped:
Part #:	Description:	Process:

D3. Implement and Verify Interim Containment Action(s)

	% Effective	Date Implemented
Verification		

Validation

D4. Define and Verify Root Cause(s)

% Contribution

Occurrence:

Escape:

Verification
Occurrence:

Escape:

Date of investigation:		Name:			
Does this problem apply to similar and/or other products at	**Y/N**	**This site?** **External site(s)?**	**Responsible**	**Verified Y/N**	

D5. Identify and Verify Proposed Permanent Corrective Action(s)	
Occurrence: Escape: **Verification** Occurrence: Escape: 	**% Effective**
D6. Implement Permanent Corrective Action(s)	
	Date Implemented

Occurrence:

Escape:

Validation
Occurrence:

Escape:

D7. Action(s) to Prevent Re-Occurrence				
		Responsible	Verified Y/N	Date Implemented
Where appropriate - Update these items to reflect changes:	☐ Product FMEA ☐ Process FMEA ☐ Control Plan ☐ Procedure			

D8.   Communicate Results and Recognize Team

Date Opened:		Last Updated:		Reported by:	
Date Closed:		Reviewed and Approved by:			