2015 Global Citizenship Report



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flex

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GLOBAL CUIZENSHIP REPORT 2015

Flex is leading the way in the age of intelligence. Our sketch-to-scale solutions help our customers gain competitive advantage. We cultivate and accelerate innovation, developing new product concepts, identifying and leveraging technologies across industries to speed time-to-market. We create the smart components that enable intelligence, and build and scale products into the market with visibility and velocity. We have the opportunity to create a better life, by building a smarter, more connected world.

Compliance Ethics &

We operate ethically and lead with integrity.



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Every day, we set out to lift the human spirit. We advance the cause of human rights around the world, and push for equality in every endeavor.

We are committed to safeguarding the environment-through recycling, and pollution generations can prosper. And we work across our value chain to help our

partners do the same.



Comm

We partner with the communities in which we operate, scholarships, disaster relief, and volunteer efforts to improve health,



We are transforming our value chain to enable organizations in all industries to move toward responsible sourcing.

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At Flex we see unparalleled opportunity to create a better life and a more sustainable future by building a smarter, more connected world.



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About Flex	Industry Expertise	Materiality	Flex Pledge	Economic	Ethics	Our People	Environment	Community	Supply Chain	Technology Innovation	Recognition	About this Report
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Letter from Mike McNamara



Flex enables our customers to deliver solutions to better understand our world, optimize our behavior and ultimately live smarter. Climate change, biodiversity loss, energy shortages and natural resource depletion are some examples of global challenges we believe can be reversed through the advancement of technology and exchange of real-time information. Throughout this report, we highlight some of the key targets, objectives, challenges and opportunities we have prioritized over the last calendar year to achieve this end.

We have taken a data-driven approach by continuing to develop and refine our CSER strategy to focus on the most material issues to our business. Our CSER metrics system enables us to track, monitor and report our performance in order to achieve our targets:

Ensure our integrated CSER management system,
 The Flex Pledge, is current with environmental, health,
 safety, labor and human rights standards worldwide;



- Build a strong and vibrant CSER culture, increasing employees' awareness and knowledge of sustainability, safety and citizenship concepts;
- Reduce CO₂ emissions per revenue dollar by 15% by the end of CY2015 (baseline CY2009);
- Reduce water consumption per revenue dollar by 10% by the end of CY2015 (baseline CY2012);
- Reduce waste generation per revenue dollar by 10% by the end of CY2015 (baseline CY2012); and
- Achieve injury and occupational disease and lost time cases rates equal to 0 or a 15% reduction year over year by the end of CY2015 (baseline CY2012).

Flex has received numerous CSER awards from our valued customers, both at the corporate level and for our efforts at our sites around the world, including three CSER Awards from Microsoft[®]. Here are some of our key achievements for this year:

- Injury and Occupational Diseases Rate decreased by 10% (2014 vs 2012).
- Lost Time Cases Rate decreased by 13.6% (2014 vs 2012).
- As of December 31, 2014, 41% of our sites had more than 100 days without accidents.

To us, it's not just the right thing to do it's the smart thing to do, for the environment, for people and for the communities in which we live and work.

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- Eleven sites across the world had zero injuries and occupational diseases during CY2014.
- EMEA and Asia decreased their lost time rate by 14% (2014 vs 2013).
- Americas and Asia decreased their Injury and Occupational Diseases Rate by 17 and 27% respectively (2014 vs 2012).
- Zero work-related fatalities.

We feel confident that by recognizing both our opportunities and the progress we have made, we are equipped to make the most tangible benefit to society and the environment, while maintaining the interests of our shareholders. Going forward, we are seeking to become more transparent through public disclosure using the GRITM, SASBTM, RAFI and others, and will verify key sustainability data to ensure valid results using external assurance providers.

Thank you for your interest in Flex's CSER program. We look forward to engaging with you in the future.

Mike McNamara, Chief Executive Officer

Letter from Mike McNamara

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About Flex	Flex is a leading sketch-to-scale [™] solutions company that designs and builds intelligent products for a connected world. With nearly 200,000 professionals across 30 countries and a promise to help make the world Live smarter [™] , Flex provides innovative design, engineering, manufacturing, real-time supply chain insight and logistics services to companies of all sizes in various industries and end-markets. For more information, visit www.flextronics.com or follow us on Twitter @Flextronics.	What we do	PROTOTYPING	DESIGN & ENGINEERING
		MANUFACTURING	DISTRIBUTION & LOGISTICS	ACTIVE TRACKING
		PRODUCT E	ND OF LIFE REVERSE LC	IGISTICS

Industry Expertise

for our customers.

Flex provides our customers with the comprehensive

deep industry expertise, Flex translates cutting-edge

innovations into competitive advantages, providing

superior concept and design services, manufacturing

vision to seize opportunities others cannot. With

excellence, after-market capabilities and more

more connected world.

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- Medical devices Pharmaceuticals and
- drug delivery
- Diagnostics and equipment
- Implantable device systems

- Generation, transmission, and distribution Consumption
- Alternative energy
- Energy storage

- Smart electronics
- Clean technologies
- Lighting
- Supply chain services

- Smart equipment
- Real-time insights
- Emerging technologies

Light equipment Heavy equipment







- Apparel and
- accessories
- Retail tracking

- Telecommunications
- Networking
- Servers, storage and beyond

- Commercial aerospace
- Defense
- Security

- Printed circuit boards
- Specialty materials
- Electronic components

- Onsumer electronics
- Connected home
- Emerging technologies

Industry Expertise 06

At Flex we see unparalleled opportunity to create a better life and a more sustainable future by building a smarter,







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Materiality Assessment

The following matrix shows the classification of Flex and GRI[™] Aspects according to the final relevancy assessment done by each functional area. All evaluations were conducted on a daily engagement with internal and external stakeholders.

Influence on stakeholders		 Supplier Assessment for Labor Practices Supplier Environmental Assessment Supplier Assessment for Impacts on Society Supplier Human Rights Assessment 	 Occupational Health and Safety Working Hours Forced or Compulsory Labor Effluents and Waste discharges GHG Emissions Water Use Anti-corruption Economic Performance
	 Child Labor Freedom of Association and Collective Bargaining Grievance Mechanisms for Impacts on Society 	 Employment Security Practices Human Rights Grievance Mechanisms Labor Practices Grievance Mechanisms Compliance (environmental) Energy Compliance (society) 	 Local Communities Market Presence Procurement Practices Training and Education (performance appraisal)

Legend

Our People	•
Environment	•
Community Partnership	•
Economic Performance	•
Ethics and Governance	•
Supply Chain	•

Notes: 1) Materiality is used herein as defined by the Global Reporting Initiative's 64 Guidelines; 2) Chart shows relevance to our stakeholders, does not indicate performance.

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Flex Pledge: Our CSER **Global Program**

Flex's corporate citizenship program is focused on global human rights, global environmental conditions, business ethics and the health and safety of all stakeholders. We have controlled business processes in place to ensure our business is conducted in a manner that goes beyond compliance.

Adhering to the robust Flex CoBCE, we implement programs that focus on driving continuous improvements in social, ethical and environmental compliance throughout the world.

As a guide to achieve this end, Flex has incorporated the relevant policies and standards stated in the EICC®'s Code of Conduct, which is a code of best practices adopted and implemented by some of the world's major electronics brands and their suppliers, of which Flex is a founding member.

CSER Policies

Flex has long been committed to practices that serve the best interests of our people, business, environment and

stakeholders. That is why we created two CSER policies that represent the core of our management system:

- O Environmental, Health and Safety Policy. Issued in 2002 and last revised in 2013.
- O Labor and Human Rights Policy. Issued in 2011 and last revised in December, 2013.

Both policies cover all Flex entities and were approved by our Chief Executive Officer, Mike McNamara.



Flex Pledge Program

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Flex Pledge Adhering to a robust Flet Business Conduct and E we implement programs driving continuous impre ethical, and environmen throughout the world. Flet Management Systems in	thics (CoBCE), s that focus on ovements in social, ntal compliance ex Integrated CSER onsolidates several		Ø ↓ □ □ □ □ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓		of t phy	ysically	year : trainir	e end of cal 2014, Flex Ple ng completio above target s	edge on r	Our custom and local governmer recognized CSER Local Programs	it our

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Goal Keep Flex Ple the 85%+ tar	edge Training at get level.	0	nt System 2.0 acturing and	System imp	Management lementation facturing and 25.	Indicators (KP1s) Flex Pledge Corporate Audit Completion	
85% Target	2014 Target Year	100% Target	2014 Target Year	100% Target	2016 Target Year	2014 Flex Pledge Training	519
Progress	100%	Progress	100%	Progress	51%	2014	88
Awards	Recogniti	e Social Res	ponsibility			rosoft® Awards	

Recipient: Flex Tczew.

Awarded by: President of Tczew.



Recipient: Flex Zhuhai. Awarded by: Microsoft®.

Key Performance Indicators (KPIs)

51% 38%



Awards



Top Treasury Team/Top Treasurer of the Year

Recipient: Flex Asia treasury center. Awarded by: EuroFinance.



National Top of Companies 2014

Recipient: Flex Timisoara. Awarded by: Chamber of Commerce and Industry of Romania.

Key Performance Indicators (KPIs)









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Ethics & Compliance

Our commitment to the highest standard of ethics and integrity helps us earn the continued confidence of our employees, customers, investors, vendors and communities. Our CoBCE weaves that commitment into principles, standards and responsibilities that help guide our behavior and decision making processes. These principles include: Business Integrity, Non-Retaliation, Privacy, Responsible Sourcing of Minerals, Protection of Identity, Fair Business, Advertising and Competition, Intellectual Property, Disclosure of Information and No Improper Advantage.





Goals & Progress

Goal

New Code of Business Conduct training to be completed by all eligible employees.

2015

98%

Target

Progress

Key Performance Indicators (KPIs)

Code of Business Conduct and Ethics Training Completion



* Our new Code of **Business Conduct & Ethics** was released in February 2014.

Awards

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Ethics Seal of Approval

Recipient: Flex Althofen. Awarded by: WEISS Institute.

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One of 2014 is to c effect talent vecto emplo workp meas We ar and F throug	People of the company's was talent develo ichieve organizat iveness that enal ed people and o rs. We are comm byees with a hea blace. Our goal is ures at every levelo e committed to r fuman Rights of o gh the following p y spelled out in o	opment. Ou tion efficient bles us to e deliver on c itted to pro lithy, safe an to instill rol el of the org especting all our emp orinciples v	ur mission acy and empower our strategic viding our nd secure bust safety ganization. the Labor oloyees	Laun delive and	ery moo prity of c launch lership l	ts ew service del to a our employee ed the Flex Development		creased Injury d Occupation eases Rate by 14 vs 2012) 62% Received a favorability support we mployees sa IR support we	62% y of HR ith 62% of iying their as "Good"	Decreased Lost Time Cases Rate by 13.6% (2014 vs 2012) 13.6%	Launcheo Labor and Rights Me Center in Americas EICC® woi hours and complian	d Human trics the to track rking d rest day

G	0	al	

15%

Target

....

Achieve Injury and Occupational Disease rate reduction equal to 15%.

Goal

90%

Achieve Lost Time Cases rate reduction equal to 15%.

Target Year

70%

arget Year	Target	Target Year
2015	15%	2015

Progress

Key Performance Indicators (KPIs)

% of Indirect Labor Employees Receiving **Regular Performance and Career Development Reviews (average)**

2012	90%
2013	96%
2014	97%

Injury and Occupational Diseases Rate

Lost Time **Cases Rate**





Awards

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Progress



Recipient: Flex Institute of Technology, Brazil. Awarded by: Great Place to Work[®].

Top 100 Great Places to Work

Our People | Executive Summary

flex

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of our produ manufacturi	al responsibi iction of worl ng operatior munity, envirc	ility is an integral part d class products. In ns, adverse effects onment and natural mized.	emissi goal: 2	lights	Recy of to in 20	to landfi vcled 60% tal waste	d their nd 14% o waste	wate com 2013 more		h ing 48% – Due to busin ravel reduct program, ac eduction in	ion hieved 25% comparison	than hillions h on ym solar s

Goal Reduce CO ₂ emissions per revenue dollar by 15% by the end of CY2015 (Baseline CY2009).		Goal Reduce abs emissions by end of CY20 (Baseline C)	y 15% by the 014					CO ₂ Emissions In (Tonnes/US \$M o 2009			
15% Target	2015 Target Year 100%	15% Target	2014 Target Year 100%	10% Target 26%	2015 Target Year	10% 2015 Target Target Year		2011 2012 2013 2014	47.70 46.17 50.06 42.53	2011 2012 2013 2014	428.98 515.91 535.19 493.60
Progress		Progress		Progress		Progress		Waste Intensity (1 US \$M of revenue			
Awards		o in Energy 8	Environmenta		D2 Cortific	ation: Pesna	nsible	2009 2010	5.50 5.33		



Leadership in Energy & Environmental Design™ (LEED®) Certification

Recipient: Flex Corporate Headquarters in San Jose, California.

Awarded by: Gold by Leadership in Energy & Environmental Design[™] (LEED[®]).



R2 Certification: Responsible Electronics Recycler

Recipient: Flex Aguascalientes, Mexico. **Awarded by:** Orion Registrar Inc., recycling certifying company.

Key Performance Indicators (KPIs)

2003	5.50
2010	5.33
2011	4.69
2012	5.40
2013	5.49
2014	5.17

Environment | Executive Summary

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We be begin techn strive in whi helpir stude progra impro	nmunity F elieve that global is at the local leve to effect change ich we operate g ing nonprofits prov nts access to ed ams that benefit we the lives of pe ns of the world.	l citizenship el. Using ou and resourd in the con lobally. We vide under ucation, im children ar	o ur time, ces, we nmunities focus on privileged uplement nd	Imp con acti mai	lement nmunity vities at nufactu	ts 86% ed local y engagement x 86% of our tring and es in 2014	volunte globall to an ir \$1.2 m	d 55,871 eer hours y equivalent nvestment of illion		Award globc Flex Fe	,871 ded 38 grant: ally through the oundation grant		n Social Strain	nity activities ducation,

Goal

Increase the number of volunteers to 15% of the total employees population.

15%	2016
Target	Target Year
	67%

Progress

Awards



Excellence in Education

Economy in Tczew.



2013

2014

2013

No Data

Total of volunteers

70%

2014

15,966

86%

Total of local community engagement activities



Total of volunteer hours

2013	2014
No Data	55,871

Local Community Support Award

Recipient: Flex Tczew. Awarded by: President of Tczew.

Total of local

community engagement

activities that supported

276

323

vulnerable groups

Awarded 38 grants globally through the Flex Foundation, providing:

Therapy workshops to 24 hearing impaired students in Aguascalientes, Mexico.



Medical equipment

children to receive

hearing screening in

Timisoara, Romania.

Iraini**n**e

fudents

77

enabling 100,000 school

Medical Equipment ||||

Training for 72 teachers and 2,653 students to use computers in six schools.



enabling 50,000 people access to food.

A head start in Algebra to 1,287 underprivileged students in Silicon Valley.

A truck to a food bank in Tczew, Poland



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and driving requirement chain. These in Flex CSER requirement issues such humane tree labor, wages issues such freedom of o environment	nitted to con compliance s throughou c CSER requir training, whi s and addre as: freely cho atment, work s and benefi as child labo association, l tal and othe	tinuously monitoring to Flex's CSER t its entire supply ements are included ch aligns with EICC® esses labor practice osen employment, king hours, forced ts, human rights or, discrimination and health and safety, r issues, including nical conduct.	275 sup	ights	5 Recogning Recogning Recogning Recogning Supplie	t more than 1 er personnel of EICC®) aware quirements FF14 hized 68 ers in the 2014 ategic Suppli annual even	on eness .69 4 ier	custome validated (Conflict On May 2015 Flex our secc SD and (Mineral I Securitie	filed nd Form	ups of nplates gram)	Completed CSER assessment for 3 controlled supplie 314 Developed and certified 25 suppli CSER auditors from manufacturing sit	4 Flex ers er n
The second		-	Goals	& Progress				 Re	ecognition			



Goal

Duplicating supplier CSER training at manufacturing sites and developing more auditors.

Target Year Target

Progress

Goal

Including CSER requirements in our standard Global Business Agreement.



Target Year 100%

Progress

Flex listed as one of the Best Supply Chains in Asia Pacific* **Recognized by:** Gartner[®].



100%

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Technology Innovation and Sustainability

The Advanced Engineering Group (AEG) of Flex provides technologically focused innovative solutions that improve the reliability and quality of a product in a sustainable ergonomic healthy environment. AEG continues its strong dedication to Flex Corporate, Social and Environmental Responsibility (CSER) by developing new ways to improve processes through engineering disciplines while reducing waste. In addition to our commitment to CSER in our manufacturing processes, we support local communities through technological demonstrations to inspire the next generation of engineers.



Awards



IPC[®] Distinguished Committee Service Award Recipient: Flex Advanced Engineering Group. Awarded by: IPC[®]. AEG, was honored with an IPC® Distinguished Committee Service Award for its efforts in helping to establish standards for solar photovoltaic (PV) assembly.



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Sustainability Recognition around the Globe

pg.18



Aguascalientes, Mexico. Awarded by: Orion Registrar Inc., recycling certifying company.



pg.06

Recipient: Flex Corporate Headquarters in San Jose, California.

Awarded by: Gold by Leadership in Energy & Environmental Design[™] (LEED[®]).

Flex Business and Operations



Most Admired Recipient: Flex.

Awarded by: Fortune Magazine.

Ethics

Recipient: Flex Althofen.

Awarded by:

WEISS Institute.



Microsoft[®].

Recipient: Flex Lighting Solutions Business Division Awarded by: Architectural SSL Magazine.



Economy in Tczew.

Recipient: Flex. Awarded by: Enphase Energy[®].



President of Tczew.

Management Award

Recipient: Flex Automotive Business Division. Awarded by: Samvardhana Motherson Reflectec (SMR).





Recipient: Flex Advanced Engineering Group. Awarded by: IPC[®].



Recipient: Flex Hungary (Sarvar, Tab and Zalaegerszeg). Awarded by: Central and

Eastern European (CEE).

Supply Chain —



Recognized by: Gartner®.



Chain Management

Recipient: Flex Milpitas. Awarded by: CSCMP.





Recipient: Flex Institute of Technology, Brazil. Awarded by: Great Place to Work®.

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* Gartner®, Press Release Ten of the Best Supply Chains in Asia Pacific, September 4, 2014, http://www.gartner.com/newsroom/id/2838817.





Recipient: Flex Asia treasury center. Awarded by: EuroFinance.



Awarded by: Chamber

of Commerce and

Industry of Romania.

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About this Report

This Global Citizenship Report summarizes the activities, performance and results in calendar year 2014.



FEEDBACK

We welcome your feedback on our activities and performance. If you would like to share your thoughts, please contact the Global Citizenship team at Flex: **global.citizenship@flextronics.com**

We're proud of what we do, every day, to make the world a better place.



The full report is available online: www.flextronics.com.

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